

# Measures to make your vacation safe at Cabot Hotels

Because health and people always come first

The Staff has always been and will be one of the great values for Cabot Hotels and without our Clients we have no reason to be, so now that we are back, Cabot Hotels focuses all its efforts on the people's safety.

The trust shown now by our clients in Cabot Hotels has added value for us and that our staff feel safe is a must for us.

Below we detail the hygiene and health protocol that we carry out in our Hotels for the safety of Persons.



**Mandatory use of mask according to current legislation in the Balearic**

# Our human team

Nuestro personal ha recibido formación específica sobre COVID-19 y les proporcionamos los EPIS necesarios para adaptarse al trabajo (MASCARILLAS, GELS, GUANTES...)

Nuestro personal ha recibido cursos de formación en normas de higiene y salud alimentaria previos a la reapertura de los Hoteles.

Nuestro personal ha recibido formación de los nuevos protocolos de prevención y desinfección, los conocen y saben aplicarlos. Se establecen check list regulares para vigilar su cumplimiento.

Nuestro personal dispone de los productos desinfectantes y antivíricos adecuados para desinfectar las zonas entre cliente y cliente

## Reception

There is a surveillance of the capacity in the Hotel hall, as well as signage to remember the social distance of 1.5 meters.

Checkin counter screen and disinfectant sprays.

At the entrance there is a wet and dry carpet and a specific signage to avoid customer crossings.

Possibility to precheckin online

# Bedrooms

Decorative elements that cannot comply with the new cleaning protocol per stay (washing at more than 60°) have been removed. Example: cushions. And all non-essential products (brochures, laundry bags, decorative elements, kettles and amenities) too.

Daily cleaning is done only when the client has left the room.

In a daily basis we disinfect, common elements such as a TV remote control, bedside tables, hair dryer, night lamps ...

In addition, the tv remote comes now with a protective cover.

Exclusive cleaning utensils are assigned to each room and client. No cloths or rags are mixed for the same room.

The room is aerated and cross-contamination of lingerie is avoided.

Dirty clothing is placed in a bag and closed before being removed from the room.

New virucidal disinfectants authorized by the Health Authorities are used.

A new sanitation and disinfection protocol is applied in the departure rooms.

The bathroom litter bin with lid, double bag and non-manual operation remains.

# Food and beverage

Limited capacity in dining room with 1.5 meter table spacing. The tables are marked to avoid confusion.

Hydroalcoholic gel for cleaning hands at the entrance.

The buffet system is maintained with distance signaling and compulsory use of masks and protective screens. The buffet is assisted.

Disinfection of dining room, buffet and show-cooking after each service.

The entire area is aerated, cleaned and disinfected after each service.

In bars, the social distance from the tables and chairs is maintained and they are disinfected after each use. We promote the use of the outdoor bar.

The HACCP plan is maintained in the kitchen, increasing the disinfection frequency. All goods of our suppliers are unpacked and disinfected before entering the kitchen.

## Common zones

Hydroalcoholic hand solution dispensers are incorporated in common areas.

New signal system is on place; to inform customers of new uses and the need to maintain a new interpersonal space. As well as the obligation to wear a mask.

Increase of daily disinfections in the areas of the hotel hall (railings, elevators, services, furniture, knobs, floors ...)

The frequency of cleaning and disinfection in swimming pool areas is reinforced, and water disinfection products are used. In addition to daily disinfection and after each use of the sunbeds and pool umbrellas.

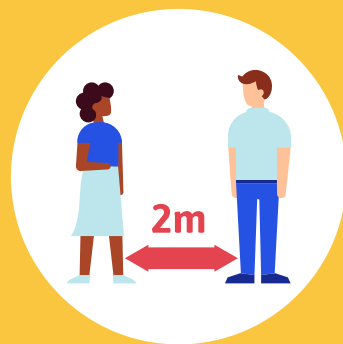
Capacity in common areas is monitored and hammock distancing measures have been taken.

Daily disinfection of playgrounds.

Daily disinfection of passage areas and door knobs, rooms, elevator buttons, access rails ...

# Gym and spa

It is mandatory to book an specific time for its use due to limited capacity. Disinfection of each device after each use. And the gym is ventilated. Increased frequency of room cleanings. The changing rooms remain closed.



# Medical assistance

Thanks to collaboration agreements, all our hotels have 24-hour medical service, and are located near hospitals, equipped with enough emergency beds.

